

Dear Resident,

Available now, the City of Tabor is launching a new online billing and payment service called FrontDesk. This will offer you greater flexibility to view and pay your water bills online. In addition, you will have options to enroll in AutoPay and receive Electronic notifications.

With FrontDesk, can you look forward to being able to:

- Pay your water bills any time with this easy-to-use online portal
- 24/7 access to your account including water usage, tracking multiple accounts, and submitting service requests Manage your account and view usage and payment history
- Enroll in AutoPay with a credit card, debit card, or ACH information to avoid late or missed payments
- Get emails or texts from us when your bill is ready, when a payment is scheduled, and after
- Update your notification settings so you can receive other important messages and notifications from us
- Fill out and submit forms directly online and pay associated fees. Our staff will review and process the forms – no more paper required!
- Easy access to Public Notices and answers to Frequently Asked Questions so you can see important city-related information in once place.
- Review Meeting Agendas and Minutes.

There is no cost to sign up for FrontDesk.

What does this mean if you currently already receive electronic bills or are enrolled in AutoPay with ACH?

You will need to log into FrontDesk and create a new account. You will be required to update your preferences and set up new AutoPay information. Because we value the security of your information and respect your privacy, we will not be transferring your payment information. Please be sure to create your FrontDesk account as soon as possible as your current AutoPay settings will be **deactivated December 31, 2021.**

Sign up today by going to:

<https://taboriowa.frontdeskworks.com/>

Best Regards,

City of Tabor
712-629-2295